

#### **VACANCY**

REFERENCE NR : VAC01207/23

JOB TITLE : Head of Department Information Security Services

JOB LEVEL : E3

SALARY : R 1 500 438 - R 2 250 657

REPORT TO : Executive: Networks & Service Management

**DIVISION**: Service Management

**DEPT**: Information Security Services

LOCATION : SITA Erasmuskloof

POSITION STATUS : 5 years Fixed term contract (Internal/External)

#### Purpose of the job

The job will be responsible to drive implementation of the IT security strategy to allow SITA to efficiently and proactively develop and deliver a secure environment, manage all the organs of state's information whilst protecting the business from security threats, cyber-hacking and ensuring optimum regulatory compliance.

## **Key Responsibility Areas**

- Lead the development of the information security strategy and information security program that is aligned to the company's objectives to ensure effective and efficient the provisioning of Services.
- Lead the setting up and implementation of cyber and information security processes in line with legal and regulatory structures and ensure that they are maintained
- Lead the risk management, business continuity, disaster recovery program to ensure security governance compliance
- Manage customer relationships in line with contracted Service Level Agreements for growth and new business
- Provide thought leadership to clients through preliminary research, problem statement definition, business case development with regard to solution provisioning
- · Financial and business management
- Human Capital Management

## **Qualifications and Experience**

**Required Qualification:** Degree in Business administration or a technology-related field **PLUS** a Professional IT security management certification.

Certifications: Professional IT security management certification e.g. CISSP or CISM, GIAC, CCNP as an added advantage.

**Experience:** 10 years in the provision of ICT services / solutions, with 5 years as a Senior Manager with strategic leadership, general management, business support/operations as well as in the provisioning of large systems within the corporate which should include the following: 8 years hands-on experience in the information security environment, provision and security operations in a large organization. Deep working knowledge & experience of cloud security frameworks. Experience with contract and vendor negotiations and management including managed services. Experience in preparing, managing operating budgets. Experience with business continuity, disaster recovery, risk management, vulnerability management, contract/vendor negotiations, and information incident management. Proven ability to serve as an affective member of a senior manager team and being an effective leader

to a team of highly trained staff and consultants. Proven ability to form, manage, lead advisory committees and interact effectively with risk and data managers, auditors, consultants, vendors and other orientational stakeholders Experience with enterprise risk assessment methodologies with the ability to evaluate information security risk implications. Experience in dealing with complex projects and meeting conflicting demands Experience with Cloud computing/Elastic computing across virtualized environments.

## **Technical Competencies Description**

**Knowledge of:** Information security management frameworks, such as ISO/IEC 27001, and NIST and security services (firewalls, proxy's, DNS, Mail relays etc.) Risk finance and risk control concepts. Enterprise risk management concepts, frameworks. Deep understanding of operational integration of security functions. Strong knowledge of security, and network architecture. Deep knowledge of security best practices, principles, and common security frameworks. Excellent written and verbal communication skills and high level of personal integrity Innovative thinking and leadership with an ability to lead and motivate cross-functional, interdisciplinary teams knowledge of the latest IT thinking and threat modelling methods together with a creative drive Analytical mind capable of managing numerous information sources and providing data analysis reports to senior management Strong customer focus – able to meet the demands of internal and external customers Excellent communication skills – providing verbal and written communication Excellent Project management skills Strong networking, consultation and negotiation skills Excellent Planning & organising Financial management.

**Technical Competencies:** Business Analysis; Financial Accounting; Human Capital Management; Implementation Management; Information Security and Application Protection; IT Service Management Network/Infrastructure Management; Research & Innovation; IT Risk Management; Vendor/Supplier Management; and Corporate Governance.

**Leadership competencies**: Customer Experience; Collaboration; Communicating and Influencing; Outcomes driven; Innovation; Planning and Organising; Creative Problem Solving; Bimodal IT Practice; Managing People and Driving Performance; Decision-making; Responding to Change and Pressure; and Strategic Thinking.

**Interpersonal/behavioural competencies:** Active listening; Attention to Detail; Analytical thinking; Continuous Learning; Disciplined; Resilience; and Stress Management.

# **Other Special Requirements**

N/A.

## How to apply

**Kindly forward your CV to:** Zandile.recruitment@sita.co.za stating the position applying for and the relevant reference number

### Closing Date: 21 June 2024

### **Disclaimer**

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV's from Recruitment Agencies will not be considered.